Building a Technology Driven Proactive Advising System

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Developing the Foundation

Technology Audit

- What did we have available to us?

- What technology best suited individual tasks?

- Utilizing one technology to compliment another

Developing the Foundation

Goals for Technology

- Establishing support for staff and faculty advisors and faculty mentors

- Streamlining processes for progress reports

- Coming soon…alerts outside of progress reports

Developing the Foundation
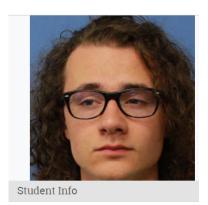
Establishing Support for Other Administrative Units

- Student Success Programs

Building a Scaffold for Students

Defining a Student's "Success Team"

- Academic Advisor

- FAM Peer Mentor

- EDGE Faculty Mentor

- Professor, Tutor, Coach, etc.

Student Info

Your Success Team

Amaral, Brennan
FAM

Beller. Marvbeth
Advisor

Cartwright, David (Ernest)
EDGE Mentor

Building a Scaffold for Students

Determining Student Risk

- Initial use of EAB's success markers

- Institutional decision to purge EAB's markers

- Implementation of institutional risk score

Reaching Students Where They Are
Navigate Phone App

Implemented in Fall 2017 with freshman cohort

- Gradual development and implementation of curriculum
- Gradual buy-in from freshmen

Reaching Students Where They Are
Navigate Phone App

Collection of student data via intake survey

- Intake survey responses define curriculum

- Personalized survey in Fall 2019

  – Includes data not collected elsewhere

- Responses available to advisors in Navigate

Next Steps

- Academic Planning

- Alerts

- Case Management

- Cohort Tracking

- Restructuring Academic Advising